### MMCC SUPPORT SERVICES NEWSLETTER JUNE 2024 3450 DeKalb Avenue iSE HABLA ESPAÑOL!



3450 DeKalb Avenue Bronx, New York 10467 718-882-4000

#### Notes from the Director...

#### Greetings,

I would like to take this moment to acknowledge the rich diversity that is represented within the community we serve as well as in our Support Services department. We take great pride in ensuring that all clients feel seen and more importantly, uplifted for who they are.

While the focus shifts towards more recreational activities in the summer months, please keep in mind that Support Services can contribute to the fun. Our NDA: Healthy Families and NYCBenefits programs assist clients with signing up for NYC IDs which provides admissions to several local attractions at a discounted rate. For any appeals pertaining to the recent tax season, our VITA Tax Prep staff are ready to assist with any questions or concerns you may have.

For any further inquiries about our programs or if you are experiencing a crisis feelfree to call MMCC Support Services at 718-882-4000 ext. 444.

Warmest Regards,
James Bishop Jr.
Director of Support Services at MMCC



Address: 3450 DeKalb Avenue, Bronx, New York 10467 Website: www.mmcc.org 718-882-4000

#### **OLDER ADULT CENTERS**

Are you 60+ years old?

Come join our Older Adult Centers which provide recreational, physical and educational activities. To sign up please contact the directors listed

below:

Maya Doyle, Director of Main Building Older Adult Center: mdoyle@mmcc.org or call 718-882-4000 ext. 366

Josephine Medina, Director of Marble Hill Older Adult Center: jmedina@mmcc.org or call 718-562-8551

#### **MMCC SUPPORT SERVICES NEWSLETTER**

#### **JUNE 2024**



#### JUNE'S SHOUT-OUTS!!

We're honored to extend our gratitude to a valued member of our team: Damien Morales, our Pantry

Assistant! Damien has been an integral part of our team for over two years, playing a vital role in our Pantry services. Demonstrating unwavering dedication to the Norwood community, a community he proudly calls home. You've likely seen Damien at every pantry distribution, tirelessly handing out pantry bags to our participants and ready to assist with any inquiries.

#### Feeling the heat?

We realize waiting in line under the blazing sun can be tough. Since our pantry services take place outdoors, we'll be providing a cool water bottle to each person waiting in line during our distributions.

#### Join Our Mission!

Have you ever wondered who's behind the packing of those pantry bags each week? It's a collaborative effort between our Workforce Development interns and some truly remarkable volunteers. With an average distribution of 500 pantry bags weekly, it's a significant undertaking that wouldn't be possible without the incredible support from our interns and volunteers.

Interested in supporting our Food Pantry? There are numerous ways to make a meaningful impact, whether you choose to volunteer your time, make a donation, or raise awareness about our services, every act of kindness contributes to our mission. Together, we can nurture a healthier, more vibrant community for all. For more information, please visit us at MMCC.org

#### Looking Ahead...

Throughout the summer season, our Pantry Coordinator, Africa Dawson, will be on leave. Should you have any inquiries regarding our pantry services, please direct them to Damien Morales, Pantry Assistant, or Maya Doyle, Assistant Director of Support Services.

#### Pantry Procedures...

Pantry tickets will be distributed at 8:30 am on pantry days, followed by the distribution of pantry bags at 10 am in numerical order. To receive a bag, present your ticket and NY State ID or Plenti-Pass QR Card. Collecting items for others is not allowed. Thank you for your cooperation.

**June's Pantry Distribution Dates & Times:** 

Wednesday, June 12th: 10am-12pm

Thursday, June 20th: 10am-12pm

Wednesday, June 26th: 10am-12pm

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#### !Welcome

Bienvenidos, Bienvenu, ঁঠ্ঠা, স্বাগত, 欢迎! to our English second language program

We offer free English classes, Certificates of completion, Group activities, and Individual tutoring

The ESOL Program is no longer accepting applications. Enrollment will be open again September 7th 2024.

# FREE CASE ASSISTANCE



#### CASE WORKER AVAILABLE ON SITE Available for All Ages

Housing • Entitlements • Childcare Referral • Employment Assistance • Educational Counseling Immigration Consultation • Renew leases & section 8 youcher • Mental Health Referrals & assistance • Emergency food, clothes, diaper referral • Access to Medicare & Medicaid services Information & referral to legal assistance • MTA, reduced-fare for adults with disabilities and seniors • Help navigating housing court for cases with rental arrears • Help completing applications for housing subsidy programs • Help resolving utilities and rent arrears (information and referral) • Process, recertify & complete SCRIE & DRIE • Recertify and resolve SNAP, Medicaid and Public Assistance cases with HRA • and much more...

#### LOCATION

Mosholu Montefiore Community Center 3450 Dekalb Ave Bronx, NY 10467



For more Information contact: Marisol Baez at mbaez@mmcc.org or (718) 944-3200, ext. 352



#### Promoting Healthy Families funded by NDA-DYCD

Mosholu Montefiore Community Center 3450 Dekalb Avenue | Bronx, New York 10467 718-882-4000 | info@mmcc.org







NDA Healthy Families continues to rise as a crisis and the need in our community also continues to rise. With the help of the staff we have been able to obtain over 400 outcomes for clients in crisis and in need of services. We recently were visited by the State to review our charts and were given a Perfect review, they were impressed by the volume of clients, services and documentation provided in each chart. The team has done a great job.

We are happy to announce that we now have a New Part time Case Manager, Alissa Flores and like to welcome her to our team and our department at Support Services.

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## GRATIS ASISTENCIA DE CASO



Trabajadora Social Disponible Disponible para todas las edades Para facilitar servicios gratis en las siguientes áreas:

Vivienda • Derechos • Referencia de cuidado de niños • Asistencia para Empleo • Consejería Educativa • Consulta de Inmigración • Ayude a navegar por el tribunal de vivienda • Referencias y asistencia de salud mental • Comida de emergencia, ropa, referencia de pañales • MTA, tarifa reducida para adultos y personas mayores • Renovar los contratos de arrendamiento y el bono de la sección 8 • Acceso a los servicios de Medicare y Medicaid • Información y remisión a asistencia legal • Procesar, recertificar y completar SCRIE y DRIE • Ayudar a completar las solicitudes de programas de subsidio de vivienda • Ayuda a resolver los servicios públicos y los atrasos de alquiler (información y remisión) • Recertificar y resolver casos de SNAP, Medicaid y Asistencia Pública con HRA • y mucho más...

#### UBICACION

Mosholu Montefiore Community Center 3450 Dekalb Ave Bronx, NY 10467

Están siendo aceptadas actualmente referencias.

Para más información contacte: Marisol Báez en mbaez@mmcc.org o (718) 944-3200 ext. 352



Promoviendo familias saludables-Fundado por NDA-DYCD

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NDA Healthy Families continúa aumentando como una crisis y la necesidad en nuestra comunidad también continúa aumentando. Con la ayuda del personal hemos podido obtener más de 400 resultados para clientes en crisis y que necesitan servicios. Recientemente fuimos visitados por el Estado para revisar nuestras gráficas y nos dieron una revisión Perfecta, quedaron impresionados por el volumen de clientes, servicios y documentación brindada en cada gráfica. El equipo ha hecho un gran trabajo.

Nos complace anunciar que ahora tenemos una nueva administradora de casos a tiempo parcial, Alissa Flores, y nos gustaría darle la bienvenida a nuestro equipo y a nuestro departamento de Servicios de soporte.

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